

## A Unique Valley Experience

ABN: 95609116510  
Bus Operators Accreditation: 41428  
Business Service Provider: 410348



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### Accessibility and Inclusion Statement

A wine tasting and sightseeing tours along with transfers for concerts and other transport needs including holidays can provide challenges in as many ways as possible. We have addressed these challenges as much as we could think of, to make your time with us more enjoyable and relaxing.

HVTours is committed to consulting with people with disabilities, their families and carers and where required, disability organisations and other advocates to ensure that barriers to access and inclusion are addressed appropriately.

Ensuring that each room that may be needed (including restrooms) is accessible by wheelchair and mobility aid users. Consider other mobility issues as well (e.g., steepness of slopes, access to seating, distance of parking from destination, heavy doors).

We have tried to address most issues below, however if you have another challenge that you require assistance with, we encourage you to contact us on 0456 737 888 or by email: [info@hvtours.com.au](mailto:info@hvtours.com.au)

- Flat boarding areas
- Parking
- Seating and safe travel
- Safety rails
- Hydraulic lifter (max lift 300kg) for wheelchair and elderly or mobility restricted entrance to tour vehicle
- Access to accessible venues including bathrooms and rest areas
- Trained tour guides in safe entrance, securing wheelchair for safety and exit of vehicles for persons using wheelchairs, manual handling and WHS practices
- Mobility Aide equipment is available upon request